CLOUD COMPLETE · OUR PRIVATE CLOUD, PRICED IN TWO PARTS **Rates as of November 2026**

Private cloud base

Cloud Complete is $185 per person with Core IT or $255 with Secure IT, plus one private cloud base per company: $445, $595 or $945 a month, by how many people have a hosted desktop. The full rate card: **www.crccloud.com/pricing/**

The three bases — one per company, per month

People with a hosted desktop	Work server	With Core IT	With Secure IT
Up to 4	4 vCPU / 24 GB / 500 GB	$445	$585
Up to 12	8 vCPU / 48 GB / 1 TB	$595	$735
Up to 25	16 vCPU / 96 GB / 2 TB	$945	$1,085

Every base also has a sign-in server (2 vCPU / 8 GB / 250 GB). With Secure IT, covering the base's two servers adds $70 each. The base moves up when the 5th, 13th or 26th person gets a hosted desktop, on your service order, and down the same way. 26 to 48 people: the 25-person base grows at $15 per vCPU and $6 per GB of memory; above 48 we size it with you.

What the base includes

- **Two virtual servers of your own — no other client's workloads run on them — on hardware we own.**
  A sign-in server and a work server, both managed.
- **Backup four times a day.**
  Every restore point kept 31 days, one a month for a year, the most recent 30 days locked; 1 TB of protected data per server.
- **A nightly copy at our second site, with an 8-hour recovery target and a yearly failover test.**
  A target, not a guarantee. Changes since the last nightly copy may be lost; both sites are in the same region; it is not a backup.
- **A managed cloud firewall, one public IP address and one site-to-site link to your office.**
  5 TB of internet data transfer a month, then $0.02 per GB.
- **Windows Server and remote desktop licensing included.**

What costs extra

- **An extra server: its size, plus management, plus backup. It gets the nightly copy too.**
  Management is $125 (Core IT) or $195 (Secure IT); backup is $165 with data or $45 without. Example: a standard-size application server with data is $465 a month with Core IT ($175 size + $125 management + $165 backup) or $535 with Secure IT.
- **More storage, more connections, or a dedicated desktop.**
  Storage past the base's disk $75 per TB; protected data past 1 TB per server $45 per TB, in half-TB steps ($60 per TB at 10-year retention); a second office link $25; another public IP address $12; a dedicated desktop $125 per person instead of $60.
- **Software and subscriptions, at the price in your service order.**
  Microsoft 365, the firewall subscription, business software, paid SQL Server and Office on the server.

The terms that go with it

- **Billed for at least three people and one private cloud base.**
  One or two people: Core IT at $125 per person plus a Windows 365 cloud PC on your own Microsoft license, managed by us.
- **99.9% availability commitment on each hosted service.**
  Measured monthly, scheduled maintenance excluded. If we miss it you get a written cause-and-fix report within 10 business days; two misses in six months, or any month below 99.0%, lets you leave with no early-exit charge. No fee credits — a commitment with a remedy, not a guarantee.

These rates apply to agreements signed on or after November 17, 2026. Written quotes are honored for 30 days.